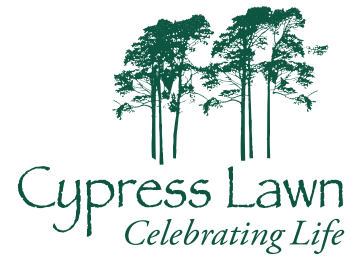


YOUR SAFETY MATTERS MOST



- **Safe Environment:**
We conduct fever checks of our staff multiple times per day – anyone who is sick is sent home. We also conduct fever checks on anyone who enters our building. We provide masks, gloves, and other protective gear to both staff and guests. Our facilities have HEPA air filtration equipment, and our janitorial team uses industrial cleaners to sanitize all areas and surfaces after any services or arrangements.
- **Safe Communication:**
We communicate directly with families on timely updates to regulations or safety measures. We meet with families on their terms, whether they prefer video conferencing, phone conversations, or socially distanced meetings.
- **Safe Memorial Services and Burial Services:**
It is important to honor and grieve together, especially during these difficult times. We can accommodate 10 guests at a service, or more if the group can be divided. We can host services in one of our four separate chapels, outside, or at the graveside.
- **Safe Participation:**
We offer livestreaming at all of our locations so all of your loved ones can be a part of the service – whether they're across the country or around the world.
- **Safe Empathy:**
We share suggestions on how to express empathy at a distance with the family and attendees so that everyone understands expectations.
- **Safe Delivery of Items:**
We ensure that items and containers you receive from us, including cremated remains, are safely sanitized before delivery.

